



### Overview

At Larkins Tech, we work hard to build what we call our "Recommended Technology Platform". We know that using products across this platform will give you a great platform to operate your business from (we know this because we "Eat our own dog food" and use ALL the services below to run our own company).

Our engineers are trained in and keep up to date with technology across this core set of products to make sure that we can quickly, efficiently and expertly assist you with working with those products.

We also maintain a strong network of contract engineers that we can call on for specific expertise in high level or advanced customisation of these core services.

### Recommended Technology Platform

- Lenovo Servers
- Lenovo Desktops & Laptops
- Ubiquiti Switches
- TP-Link Switches
- Brother Printers
- Draytek Routers
- Ubiquiti Routers and Wireless
- Malwarebytes Anti-Virus
- Datto BCDR
- Datto SAAS Protection + Defense
- Microsoft Office365 (Exchange / SharePoint)
- Power shield Power Systems
- Microsoft Azure
- Microsoft Server Platforms (latest release including Exchange and SQL)
- Microsoft Virtualisation - Hyper-V
- Microsoft Windows Professional 10 and above
- Microsoft Office 2021 and above
- ThreatLocker
- Yealink IP Phones
- Data world Racks and Cables
- Aures Point of Sale Hardware

### Third Party Vendors

Whilst we pride ourselves on our troubleshooting skills and abilities to solve many different types of technical problems, please bear in mind that for 3rd party products outside our Recommended Platform, it may take us some extra time to familiarise ourselves with managing and supporting these products.

If the issues can and should be supported by the 3rd party vendor, then we may help you liaise with the vendor directly to get the problem solved in the most efficient and timely manner for you.

We may still be able to purchase items from other vendors at your request (depending on whether our distributors stock it), however if any unforeseen issues arise in the setup, installation and ongoing use, we may need to invoice you separately for this time.

